



tsaustin.net - 512-309-5669

# Repair Request Form

### Customer Information

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

### Computer Information

Make: \_\_\_\_\_

Model: \_\_\_\_\_

Serial: \_\_\_\_\_

Operating System: \_\_\_\_\_

Password: \_\_\_\_\_

### Items included with Computer

Power Cable    Keyboard    Mouse

Other: \_\_\_\_\_  
\_\_\_\_\_

### Service Requested:

**Standard 5-Day Depot Service**

\$100 No Charge if we can't Fix it!

**Rush 2-Day Depot Service**

\$150 Rush Service is Non-Refundable

### Description of Problem(s):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### If Reinstall is required, are there any special instructions?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I authorize Techie Solutions to perform repair on my device. Techie Solutions is not responsible for any loss of data, profits, business or any monetary loss due to repair. I also state I am the lawful owner of the device and that the device could be kept as collateral until services are paid for. I understand payment is due at the time of service and devices left over 90 days become the property of Techie Solutions to recoup diagnostic fees. Techie Solutions will be unable to install any software without the original installers and/or Serial Numbers. Additional parts required for repair are the customer's responsibility to purchase, no refund of troubleshooting costs if repairs are waived.

**Customer Signature:**

**Date:**

\_\_\_\_\_